



HELLO BAGGAGE

Express Service for Unaccompanied Baggage

Town office Tel: 66(0)2-693 – 5999 Fax: 66(0)2 – 693-9644

Counter Service at Cargo Free Zone

DYNAMIC AIR CARGO

E-mail: service@helloworld.com, 24 hours Telephone Number 66(0)86-368-2879

EXPORT QUESTIONNAIRE

1. BAGGAGE INFORMATION	
Type of goods	
Color	
Number of piece	
Weight	
Dimension of baggage (cm)	
1.) Length x Width x Height =	
2.) Length x Width x Height =	
3.) Length x Width x Height =	
Description of goods:	
2.SERVICE TYPE ON REQUEST	
() Airport to Airport	
() Door to Door (Please fill in address)	
Pick up place:	
Delivery place:	
3.DEPARTURE ADVICE	
Airport of Departure	
Airport of Destination	
Tentative date of shipment	
4.YOUR CONTACT	
Your name	
Contact Number	
E-mail	
Your are currently reside in	

Note & Conditions

- Arrangement of your Baggage (Unaccompanied Baggage) as Cargo
 - Your baggage will be shipped as air cargo, through an appropriate airline with best routing to be determined.
 - The flight schedule/time table given is just an idea. It is subject to official booking and confirmation by airlines.
 - The airfreight rate is per kilogram, to be charged on actual weight or volumetric weight, whichever higher applied.
 - Volumetric weight is computed at 6000 cubic cm = 1 kilogram. (Width x length x high / 6000 cm = 1 kilogram)
 - There are related charges, customs clearance, terminal fee, documentation etc.
 - Baggage shipped as cargo must process customs formality & clearance (outbound and inbound) or necessary quarantine on arrival, subject to each country rule and regulations.
- Declaration of Content
 - Your inventory list/invoice or packing list must declare the true nature of contents in the baggage
 - We may refuse to ship out your baggage, if one or more of you baggage is believed to contain illegal item under the Law and Regulation of Thailand, or contain hazardous goods not permitted for international air transport classified under IATA Dangerous Goods Regulation.
- Limitation of Liability
 - Our liability is adhered to airline's condition of contracts stipulated in the reversed side of the Air Waybill (Notice concerning carrier's limitation of liability)
 - Any value declared will be for customs purpose only
 - Additional insurance coverage if required, to be arranged by owner.
- Claims

Any claim of damage or loss if any, must be filed to destination airline within 7 days after shipment arrives, providing proof of irregularity issued by airline upon arrival.
- Payment
 - By cash in advance
 - By credit card/Visa/Master (plus 2.5%) paid in office
 - By on-line over E-payment through our website www.dynamicaircargo.com (plus 4%)

Customer Service Department (Head Office)

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